



## Indiana Health Information Exchange

### **PRESS RELEASE**

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### **UnitedHealthcare in Indiana joins groundbreaking quality healthcare reporting and disease management program from Indiana Health Information Exchange**

*Through its Quality Health First program, UnitedHealthcare to work with Indiana physicians to improve health of patients with diabetes and other common conditions*

INDIANAPOLIS (Oct. 13, 2009) – [Indiana Health Information Exchange](#) (IHIE) today announced [UnitedHealthcare](#) in Indiana, which insures more than 500,000 people throughout the state, recently joined IHIE's [Quality Health First](#)® (QHF) program. The QHF program is designed to deliver better health outcomes for physicians and their patients, and will serve as UnitedHealthcare's quality reporting tool for primary-care physicians in Indiana, helping them better manage patients' health conditions and preventive care efforts.

The QHF program is a groundbreaking approach to quality healthcare, benefiting both physicians and patients, and reducing the overall cost of care. Designed by IHIE and the Employers' Forum of Indiana, the QHF program is built upon a system that securely aggregates and delivers important patient information such as lab results, medication and treatment histories, and other clinical data in a standardized, electronic format, across all providers. It's free to physicians, and provides crucial patient information, such as those due for preventive screenings and chronic disease follow-up care.

“Supporting quality patient care is a top priority at UnitedHealthcare and in line with our mission of helping people live healthier lives,” said Daniel Krajnovich, CEO of UnitedHealthcare, Indiana/Kentucky region. “As one of the leading health insurers in Indiana, we knew it was important to support and join IHIE's Quality Health First program, which we believe will improve physician-patient relationships, improve the cost of healthcare and ultimately improve outcomes. We're proud to be on the cutting edge of driving quality health reporting and outcomes.”

Currently more than 900 physicians participate in the QHF program. They receive monthly reports that they can use to proactively monitor patients' preventive and chronic disease care. For example, they can view which patients are getting tests completed, the results of those tests and which patients have yet to come in for testing.

"We applaud UnitedHealthcare for acknowledging the need for cooperation between healthcare providers and healthcare insurers to improve overall patient care," said Dr. J. Marc Overhage, M.D., Ph.D., and President and CEO of the Indiana Health Information Exchange. Overhage also serves as Director of Medical Informatics at the [Regenstrief Institute, Inc.](#) "We encourage all Indiana healthcare industry stakeholders – physicians, physician groups, hospitals and employers – to join with UnitedHealthcare and IHIE in committing to progressive healthcare delivery designed to improve care for all Indiana residents."

For more information on the QHF program, please visit [www.qualityhealthfirst.org](http://www.qualityhealthfirst.org). For more information on IHIE, please visit [www.ihie.org](http://www.ihie.org).

### **About the Indiana Health Information Exchange**

Indiana Health Information Exchange, Inc. (IHIE) is a non-profit corporation formed by the Regenstrief Institute, private hospitals, local and state health departments, BioCrossroads, the state's life sciences initiative, and other prominent organizations in Indiana. IHIE is the nation's most respected health information exchange organizations and one of the nation's only health information exchange organizations providing chronic disease and preventive health services ([www.qualityhealthfirst.org](http://www.qualityhealthfirst.org)). It is dedicated to supporting communities by providing services that enable the right medical information to get to the right provider at the right time to enhance patient care. To learn more, visit [www.ihie.org](http://www.ihie.org).

### **About Regenstrief Institute, Inc.**

The Regenstrief Institute, Inc., an internationally recognized informatics and healthcare research organization, is dedicated to the improvement of health through research that enhances the quality and cost-effectiveness of health care. Established in Indianapolis by philanthropist Sam Regenstrief in 1969 on the campus of the Indiana University School of Medicine, the Institute is supported by the Regenstrief Foundation and closely affiliated with the I.U. School of Medicine and the Health and Hospital Corporation of Marion County, Indiana. Regenstrief Institute research scientists form a highly respected cadre of health services researchers linked to one of the largest and most comprehensive medical informatics laboratories in the world. [www.regenstrief.org](http://www.regenstrief.org).

### **About UnitedHealthcare**

UnitedHealthcare ([www.unitedhealthcare.com](http://www.unitedhealthcare.com)) provides a full spectrum of consumer-oriented health benefit plans and services to individuals, public sector employers and businesses of all sizes, including more than half of the Fortune 100 companies. The company organizes access to quality, affordable health care services on behalf of more than 25 million individual consumers, contracting directly with approximately 590,000 physicians and care professionals and more than 4,900 hospitals to offer them broad, convenient access to services nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company.